

Alternatives to Branch Banking

What you can do if your branch lobby is unavailable:

Important Contact Information

Locations



[MyBank.com/locations](https://www.mybank.com/locations)
First United Branch/Drive-up locations and hours

Customer Service



Customer Service Center
1-888-692-2654
8 a.m. to 8 p.m. Mon – Fri
9 a.m. to 1 p.m. Sat



customerservice@MyBank.com



Credit Card Services
1-800-883-0131

24/7 Access



[MyBank.com](https://www.mybank.com)

[Personal Online Banking](#)
[Personal Mobile Banking](#)

[Business Online Banking \(My Cash Manager\)](#)
[Business Mobile Banking](#)



[ATM locations](#)

Consumer or Business Banking Need	Recommended Customer Resource
Cash a Check	Drive-up
Deposit a Check	ATM, Mobile Deposit, Drive-up, Night Drop for businesses
Deposit Cash	ATM, Drive-up, Night Drop for businesses
Cash Withdrawal	ATM, Drive-up
Debit Card problem or Card Re-issue (Instant issue)	Drive-up, Customer Service
Transaction Activity	View and monitor account activity via Online, Mobile or Telephone Banking, Customer Service
Transfer Funds to another First United Account	ATM, Online or Mobile Banking, Drive-up, Customer Service
Transfer Funds to a non-First United Account	Online or Mobile Banking via: Zelle, Bill Pay, or Pay Pal
Unauthorized Account Activity	Call local office or Customer Service
Stop Payments	Online Banking, Customer Service, Drive-up
Check Order	Order via Online Banking, Customer Service
Loan Payments	Drive-up, Mail to: 12892 Garrett Highway, Suite 4 Oakland, MD 21550
Cashier's Checks	Drive-up
Account Openings/ Loan Applications	Open via Online Banking, MyBank.com, contact any office or Customer Service